



Case Manager

Wanted: Versatile energetic individual to join our team at Hands On Hartford as a **Full Time Housing Case Manager** to play a lead role in the management of person-centered service planning and delivery of intensive, comprehensive case management services for HOH Housing Services.

Why work at Hands On Hartford: Located in the vibrant Parkville neighborhood of Hartford in partnership with others, strengthens community in Hartford by responding faithfully to people in need through programs that change lives and renew human possibility. We're a 56-year-old nonprofit that values welcoming to all, team work, and takes a strengths-based, collaborative approach to all we do.

When: Hourly position, 40-hour work week, generally Monday through Friday. Flexibility in the work schedule is expected with possible early morning, evening and weekend hours; occasional holiday coverage, rotating on-call responsibilities as scheduled.

Pay: Range \$20-\$26 per hour.

As a Housing Case Manager: You will do many things including but not limited to:

- Coordinate intensive case management and service planning and delivery for tenants including families based on assessment and acuity indexing process
- Assist tenants with medical, mental health, substance abuse, supportive housing, legal issues, entitlements, employment, home and end stage care, as described in individualized service plans; advocate for such services and make appropriate referrals as needed
- Ensure housing first and harm reduction approach is incorporated into work; utilize strategies from Motivational Interviewing, Seeking Safety, etc.
- Provide services in a culturally competent manner and uphold elements of trauma sensitive care
- Maintain confidentiality

You may be a good fit if you:

- Believe in our mission and core values.
- Bachelor's degree from a four year college/univ. or two-three years' related experience and/or training.
- Strong organizational and communication skills required.
- Have a demonstrated knowledge, interest, & experience in services/issues related to HIV, homelessness, substance abuse/mental illness.
- Have a demonstrated ability and experience engaging/supporting individuals and in crisis management.
- Have knowledge and proficiency in using computer applications, including standard Windows applications
- Have a valid driver's license, insured vehicle and ability to lift and carry at least 25 pounds.

What we offer full time employees:

- Excellent medical/dental/disability/life benefits
- Dedicated, diverse, and friendly co-workers
- Paid time off – sick leave, vacation, personal time, and 12 paid holidays
- 401 K contribution and employer match

If this sounds like a good fit to you:

Send letter of interest & resume to: Liz Pantoja, Housing Services Program Manager

Email: lpantoja@handsonhartford.org

AA/EOE